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Providing Water and Wastewater Service Since 1895

PERKASIE REGIONAL AUTHORITY

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December 11, 2017

As you may or not be aware, the Perkasie Regional Authority (PRA) has reached an agreement with North Penn Water Authority (NPWA) to purchase the water system in East Rockhill Township (the Ridge Run system). The two Authorities, and Boards, have agreed to this sale in a mutually amicable arrangement of a willing seller and a willing buyer that offers a fair and reasonable price, resulting in a fair deal for both parties. With that being said, PRA will officially take over ownership and operational responsibilities of the Ridge Run system on January 1, 2018 and as such I would like to welcome you as a customer of Perkasie Regional Authority.

You will receive your water bill from PRA quarterly and those bills will be dated the first of the following months: January, April, July and October. Included in the this mailing is a 2018 Rate Schedule showing what the average bill for a customer using 15,000 gallons should expect. In addition to the base and consumption charges, there is a fire protection fee that isn't listed. This is a \$4.00/quarterly charge for all residents for the maintenance and upkeep of the fire hydrants as well as the ability to adequately provide fire protection. You will see this \$4.00 charge listed separate on your bill, but will be included in the total amount due.

The next piece of information in this mailing is an information sheet titled "What you should know about your community water service". These two (2) sheets will give you some details about PRA and some information regarding where your water comes from.

The next page is an example of what your water bill will look like. It will be on a small, green postcard. Among other items, it will detail your account information, the billing dates, your current usage as well as your past 4 quarters' usage, the billed amount, the amount due and the due date.

The final two pages of your package are recurring payment sign-up forms. If anyone is interested in setting up recurring payments via a credit card or bank draft ACH, both templates have been provided. If you should choose to sign up for recurring payments, please complete the form for the payment type you prefer and send it back to us. Once we receive the completed form, you will be automatically enrolled in the recurring payment

If you have any questions or concerns, please don't hesitate to contact me.

Sincerely,

Nicholas T. Fretz

Manager

Perkasie Regional Authority

Nicholas J. Liety

Enclosures

WHAT YOU SHOULD KNOW ABOUT YOUR COMMUNITY WATER SERVICE



Perkasie Regional Authority



www.perkasieauthority.org email: info@perkasieauthority.org

Perkasie Regional Authority and its predecessor, The Perkasie Water Company, have been supplying safe, reliable drinking water to the residences and businesses of Perkasie Borough, East Rockhill Township, West Rockhill Township and Hilltown Township dating back to 1895. PRA has nine employees who strive seven days a week to provide this life-essential service.

DRINKING WATER SOURCES

PRA has five deep wells located in the Three Mile Run and Perkiomen Water Sheds. Precautions and procedures have been put in place by the Authority to help insure the security of our water sources, therefore, we will not divulge the exact locations of those sources.

POSSIBLE TYPES OF POLLUTION

The Perkasie area was quite an industrial area up until the last 25 to 30 years. The biggest threat of contamination to The Authority's water supply is mishandled industrial solvents. Other forms of possible contamination can come from agricultural applications of pesticides and fertilizers, although this has diminished through the onset of development. There is also the presence of naturally occurring arsenic which is removed via treatment systems.

PROTECTING YOUR WATER SOURCE

PRA owns approximately 165 acres of land in the Three Mile Run area, which serves as the well head protection area for that water shed. We also control all the land within a 100 foot circumference of the Perkiomen wells.

HOUSEHOLDS RECEIVING WATER

Perkasie Borough = 3,593

East Rockhill Twp. = 843

West Rockhill = 32

Hilltown Twp. = 25

WATER TREATMENT

For disinfecting purposes all water is chlorinated at the point of entry into the distribution system. Additionally, Aqua Mag, a food grade liquid inorganic phosphate complex is introduced to the supply to sequester the iron and manganese molecules. This helps to alleviate discoloration, staining and other problems attributed to the hard water known to this area. In 2006 and 2010, wells number 11 and 10 respectfully were equipped with arsenic removal systems. The current allowable limit for arsenic is 10 ppb. The level at well #11 was 12 ppb and well 10 was 11 ppb. The treatment systems maintain a level of 8 ppb at each well.

WATER QUALITY TESTING

PRA performs a minimum of 163 tests, annually, to check water quality along with other periodic tests. Approximately \$20,000 per year is spent on water quality testing. PRA has consistently met or exceeded Environmental Protection Agency (EPA) standards.

THE BOARD OF PERKASIE REGIONAL AUTHORITY

PRA is run by a Board of Directors appointed to oversee the operations and policies of the Authority. All members must live within the service area. The Board always welcomes input and suggestions from the community. Attend our meetings and see for yourself.

OTHER ITEMS OF INTEREST

- PRA conducts hydrant flushing throughout the system in the spring of each year. Postcard notices are mailed approximately one week prior to flushing and a phone call is also sent via Rapid Response. Hydrant flushing is necessary to assist in removing sediment and mineral deposit buildup, which collects in the water mains and lines. While you may experience discolored water during the flushing program, it ultimately helps minimize it throughout the year.
- ❖ You are welcome to visit our website at <u>www.perkasieauthority.org</u> where you can view our history, Rates/Billing, Board Members, meeting information and the latest Consumer Confidence Report, as well as your <u>personal account information</u>. If you are interested, you can access your personal account information, which includes a history of usage as well as current account status.
- PRA publishes a bi-annual newsletter each spring and fall available at our office and on our website. If you have a topic you would like us to address, feel free to call our office or email your suggestions at the address listed above. We appreciate and welcome your suggestions.

Normal business hours are Monday-Friday 8:00 a.m. - 4:30 p.m.

FOR FURTHER INFORMATION CONTACT

Perkasie Regional Authority Nicholas Fretz, Manager 215-257-3654